



City of Danielsville

P.O. Box 339 Danielsville, Ga 30633 | Phone: (706) 795-2189 | Fax: (888) 295-1935

Mayor Michael Wideman

Council Member John Hendrix

Council Member Joe Frederico

Council Member Libby Loftis

Council Member Steve Russum

Welcome to the City of Danielsville!

We are pleased that you have chosen to make Danielsville your home. Our staff is available to assist your needs Monday – Friday from 8:00 am – 5:00 pm; our maintenance staff always has someone on call in case of emergencies.

You will need to complete a Utility Application and pay a deposit/connect fee to set up your utility account. We offer water, sewer (where available), and garbage services.

WATER SERVICES

Water meters are normally read between the 24th-26th of each month. All bills are sent out on the last day of the month and will be due on the 15th of the following month. A 15% penalty for late fee will be assessed on the 16th day of each month for accounts with past due balances. Any account, 45 days old may be subject to disconnection. Service that has been disconnected for non-payment will require payment in full, and a \$75 re-connection fee before service is restored (note: if your service is disconnected for more than once in a 12-month period the reconnect fee may be higher). Payments may be made in person or by phone Monday – Friday during normal business hours, or placed into the Drop Box at any time day or night. We accept cash, checks, money orders, or credit/debit cards, and online payments at www.danielsvillega.com at this time. Also, available for your convenience, is automated drafts from your checking, saving, or credit card accounts. Finally, in an attempt to save paper, we now have paperless billing through your email account. Please inquire further for these services. If you would like to discontinue your services, or change occupancy, you must give a 3-day notice to the City of Danielsville Office.

Servline

The City of Danielsville now offers Water Loss and Water Line Protection through our new Servline Program. Customers are automatically enrolled in Water Loss Protection, which adds an additional amount of \$2.00 to their monthly bill. If you wish to opt out of this program you will need to contact Servline. If you do opt out, and later decide to opt back in, there will be a 30-day waiting period. If you wish to enroll into Water Line Protection you will need to contact Servline. Water Line Protection will be an additional amount of \$5.50 on your monthly bill. For Servline to cover Water Loss, the leak must be a qualified leak. For more information on Servline fees and qualified leaks please review Section 20-120 Complaints/Adjustments of [Chapter 20: Water Services Ordinance](#) or call Servline directly.

You can contact Servline at (706) 603-4170

TRASH SERVICES

The City of Danielsville provides trash services through Waste Pro. Customers’ trash carts must be provided by the City of Danielsville. Trash will be picked up once a week on Monday. Trash carts may be placed on the curb no earlier than 6:00 p.m. the day before pickup, and trash carts must be taken off the curb no later than the end of the day of collection. Failure to do so will result in a citation. Waste Pro runs all year long except for the following Holiday’s: **July 4th, Labor Day, Thanksgiving Day, Christmas Day,, and New Year’s Day**. The City of Danielsville does now provide tree limb pickup at a cost of \$10 per load. The limbs must be placed on the sidewalk or curb, and you will need to call the City of Danielsville Office to have it picked up. Monthly billing cycles for trash run the same as water billing cycles.

ANIMALS

The City of Danielsville only allows domestic animals inside the city limits. All animals must be kept on leashes, and animals cannot be left tethered and unattended. Customers will be held responsible for the actions of their animals.

REMODELING AND CONSTRUCTION

Please be aware that certain remodeling and constructions will need permitting. Please contact the City of Danielsville for further information or visit our website.

YARD SALES

Yard sales must be done on a customer’s own personal property, there are no exceptions.

Closed Holidays

We are closed on the following holidays.

Holiday	2020
New Year’s Day	01/01
Good Friday	04/10
Memorial Day	05/25
Independence Day	07/04
Labor Day	09/07
Thanksgiving Holiday	11/26 & 11/27
Christmas Holiday	12/24 &12/25

You may obtain information regarding our city or the current board members name and contact information by logging on to our website at www.cityofdanielsville.us. We appreciate this opportunity to serve your needs as a citizen of Danielsville. If you have any future questions or needs, please contact our office at 706-795-2189.

Sincerely,



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