## City of Danielsville

## Water Department

10 Government Circle, Danielsville Ga 30633 | (706) 795-2189 | Cityhall@cityofdanielsville.us

Welcome to the City of Danielsville!

We are pleased that you have chosen to make Danielsville your home. Our staff is available to assist your needs Monday – Friday from 8:00 am – 5:00 pm, closed daily 12-1pm for lunch, and our maintenance staff always has someone on call in case of emergencies.

You will need to complete a Utility Application and pay a deposit and a connect fee to set up your utility account. We offer water, sewer (where available), and garbage services. All bills are sent out on the last day of the month and are due on the 15<sup>th</sup> of the following month. A \$25 penalty for late fee will be assessed on the 16<sup>th</sup> day of each month for accounts with past due balances. Any accounts with a past due balance may be subject to disconnection. Service that has been disconnected for non-payment will require payment in full, and a \$75 re-connection fee before service is restored (note: if your service is disconnected for than once in a 12-month period the reconnect fee will be \$100). Payments may be made in person or by phone Monday – Friday during normal business hours or placed into the Drop Box at any time day or night. We accept cash, checks, money orders, or credit/debit cards at this time. Also, available for your convenience, is automated drafts from your checking, saving, or credit card accounts. Finally, in an attempt to save paper we now have paperless billing through your email account. Please inquire further for these services.

Garbage service is provided exclusively through Waste Pro and your service day is Monday of each week. It is your responsibility to pull your trash cart down to the curb for pickup. We encourage our citizens to pull the cart to the curb on Sunday night, since Waste Pro starts their routes early on Monday mornings. Please note that Waste Pro runs the route without interruption except for the following holidays: July 4<sup>th</sup>, Labor Day, Christmas Day, Thanksgiving Day, and New Year's Day. Your routine service day will only be interrupted, if any of these holidays fall on a Monday.

You may obtain information regarding our city or the current board members name and contact information by logging on to our website at www.cityofdanielsville.us. We appreciate this opportunity to serve your needs as a citizen of Danielsville. If you have any future questions or needs, please contact our office at 706-795-2189.

Sincerely,

Staff of the City of Danielsville

PH: 706-795-2189

## CITY OF DANIELSVILLE UTILITY SERVICE APPLICATION

FAX: 888-295-1935

10 Government Circle DANIELSVILLE, GA 30633

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## INFORMATION FOR MONITORING PURPOSES

The following information is requested by the Federal Government for certain types of loans related to water or sewer in order to monitor the utility provider's compliance with Civil Rights laws. You are not required to furnish this information, but are encouraged to do so. The law provides that a utility provider may not discriminate on the basis of this information, or on whether you choose to furnish it. If you furnish the information, please provide both ethnicity and race. For race, you may check more than one designation. If you do not furnish ethnicity, race, or sex, under Federal regulations, this utility provider is required to note the information on the basis of visual observation or surname. If you do not wish to furnish the information, please

check the box below. APPLICANT: **CO-APPLICANT:** ☐ I do not wish to provide this information ☐ I do not wish to provide this information Ethnicity: ☐ Hispanic ☐ Non-Hispanic ☐ Hispanic □ Non-Hispanic Race: ☐ American Indian or ☐ Asian ☐ American Indian or ☐ Asian Alaska Native Alaska Native ☐ Black or ☐ White ☐ Black or □ White African American African American □ Native Hawaiian or ☐ Some Other ☐ Native Hawaiian or ☐ Some Other Pacific Islander Race Pacific Islander Race Sex: ☐ Male ☐ Female ☐ Male ☐ Female